

PMO SIG March 2018 Meeting Summary

Introductions

SIG attendees introduced themselves briefly

Member Discussion Topic 3/13/18: How to Measure a PMO

Category: Strategic

Summary

- Need to define metrics on how to measure a PMO
 - Metrics for progress – could be milestones
 - For Agile, could use story points with burndown chart
- Effectiveness of measuring / showing progress against plan
- Early insight to issues/delays
- Implement repeatable process
- Ensure consistency in projects
- Measurement of defects / quality
- Include customer / sponsor feedback
- Measure the number of projects that succeed vs fail
- Use 360° style survey for feedback
- Percentage of projects run through the PMO vs not (\$ or complexity)
- Consistency / quality of projects managed / governed by the PMO
 - Traceability
 - Deploy success
 - Defect Management
- Effectiveness in cross team coordination

SIG Meeting adjourned.

Next Meeting

Next meeting is April 10, 2018

Participants: Charles R. Cante, Don Emerson, Howard Paul, John Grazier, Len Caputo, Lisa Zorn, Lubomira Andrew, Marlo Moss, Orief Black, Sidney Szydlow, T. T. Ruwan Fonseka, Wayne Winders

March 13, 2018

Chair: Charles R. Cante
Scribe: John Grazier