



April 2009

## PMO SIG Local Interest Group Meeting - Minutes

**Main Topic:** Outsourcing and the PMO – A discussion led by Dorothy Cunha

**Secretary:**

1. Welcome & Introductions
  - Attendees included: Dorothy Cunha, Ed Mahler, Emanuel Marescot, Maude Fribourg, Michael Milch, Pete Marcus, Sheela Bajaj, Sheryl Wilensky, Susan Leong, Yim Ma
2. Member Announcements
  - Job opportunities (within our companies, industries, etc.)
  - Tools – Project, time management, specialty, ...
  - Articles of Interest
  - Other meetings/seminars of interest
3. Success (or Blunder) of the Month
4. Problem/Challenge of the Month
5. Main Topic

Note: Gus was not able to attend this month's meeting. Dorothy Cunha stepped in and led a discussion regarding outsourcing, or outsourced resources, and the impact on the PMO. Here are some brief notes from the meeting:

- Meeting members shared their experience with overseas, outsourced, resources from countries including: China, Brazil, India, Russia and more.
- Most people raised issues around the negative impact to the project of cultural communication issues. For example: One resource communicated they were experiencing problems and expected delays in the project, then did a complete "180" on the phone call with management!
- The purpose, and benefit, of the PMO organization was questioned. Ed Mahler felt the main benefit of a PMO is one that manages the schedule(s) for the managers.