PMO Community of Practice April 2019 Meeting Summary

Header (Required)
Title: Herding Cats
Brief description: Building teams in a multi-project matrix environment
Learning objectives: Exploring how we have succeeded and failed at getting members of a matrix team engaged in our projects when they have many other priorities
PDU Amount: 1 PDU
PDU Allocation: 1 Leadership
Technical Domains
* Note: Technical PDUs must be within the specific technical domains of: portfolio management, business analysis, agile, risk, and scheduling

Member Discussion Topic 4/09/19: Herding Cats

Example
- PMs role with PMO for funding request from AVPs – even getting a response is difficult

Drive results through groups
- Peer pressure to work together
- Interactivity – delivering together
- Attention and recognition of results (or falling behind) by group

Dive with vision and direction
- PMO needs to drive the discussion – telling/proposing action vs asking
- Can leverage credits and favors to get people engaged, but team members' line management / boss must be on board for key deliverables or major efforts

May depend on authority
- Contractor for third party vendor may get less response than senior person
  - "Second-class citizen with wobbly chair and flickering monitor"
  - Sometimes there are security issues – getting contractors access needed to get the job done

Consistent Compliance to Avoid Security Risks
- Failure of even one person to comply can leave organization at risk
- Follow policy in security. May need up front preparation.
- Leveraging Standard Operating Procedures (SOPs)
- Need good practices set up and followed, especially for BYOD and IOT
- Need awareness to avoid scams, including service scams

Next Meeting

Next meeting is Tuesday, May 14, 2019

Participants: Betsy Ward, Brenda Bashir-Trout, David Morgen, Karry Callanan, Ray Francis, Richard Loeb

Chair: Richard Loeb, PMP
Scribe: David Morgen, PMP