

PMO Community of Practice January 2019 Meeting Summary

Header (Required)

Title: Agile and Outsourced Projects

Brief description: Approaches and practices that are effective working with agile projects that are outsourced

Learning objectives: Learning the best approaches to ensuring that outsourced projects meet their objectives and holding vendors accountable for results from RFP through post-implementation and DevOps handoff

PDU Amount: 1 PDU

PDU Allocation: Technical

Technical Domains: Agile

Note: Technical PDUs must be within the specific technical domains of: portfolio management, business analysis, agile, risk, and scheduling

Member Discussion Topic 1/8/19: Agile and Outsourced Projects

- Outsourced Teams
 - Staff augmentation is similar to internal team
 - May or may not include an outsourced PM as well
 - Work around languages, holidays and timezones. For example, Friday morning in US is Friday night in India – consideration for Friday standup
- Agile offshore teams
 - If team is large enough, may set up as
 - onshore scrums
 - offshore scrums
 - Teams do their standups during normal working hours in each location and have a scrum of scrums for representatives or ScrumMasters.
- Nearshore outsourcing of agile teams
 - Example is when vendor has responsibility for project – not just staffing
 - Must provide visibility into their project tools (ex: Jira)
 - Vendor runs their scrum, but provides frequent reports and demos
 - We are the Product Owners for them, but also need functional and technical SMEs to facilitate and verify the results
- Visibility
 - Deliver fast and fail early
 - Customer can provide timely input
 - Customer has visibility into vendor capabilities and capacities
- Areas to be careful
 - Vendor selection
 - SoW based on completed and approved (by client) deliverables
 - Definition of done for story, sprint and release
 - Incremental signoff (ex: by sprint)
 - Estimates and payments for function points or earned value payments
 - Management of discrepancy in definition of done
 - Minimize redundancy, especially as teams grow. Determine who needs to be at each meeting



Next Meeting

Next meeting is Tuesday, February 12, 2019

Participants: Adella Rosenthal, David Kabat, David Morgen, Kenneth Dougherty, Marlo Moss, Ray Francis, Richard Loeb

Chair: Richard Loeb, PMP
Scribe: David Morgen, PMP