

## **PMO SIG October 2017 Meeting Summary**

### **Introductions**

SIG attendees introduced themselves briefly

### **Member Discussion Topic 10/10/17: Data Driven Decision Making**

Category: Strategic

#### **Discussion:**

- Data analysis and project
  - Use of demographics – comparing attributes of Marilyn Monroe vs Queen Elizabeth
  - Identify by Revenue: Mechanism needed to evaluate data / results
- Roles for assessing outcomes
  - Which projects need to be sold to management and appropriate approach
  - Analysis for the organization, team, and individual decisions
  - Decisions by PM, decisions by team, etc.
  - Metrics to drive decisions - for review board and approvals
- Decisions
  - Data driven decisions can be supported by BI tools
  - Engineers can submit data analysis – explaining what the data means
  - Decisions are often driven by experience instead of data / metrics
- Example – Decisions for VOIP
  - Poor quality blamed on service provider may be due to poorly matched equipment or bandwidth not meeting minimum requirements of software
  - Best approach is for remote teams to use standard equipment from approved list of providers.

### **Next Meeting**

Next meeting is Nov 14, 2017

### **PMO SIG Future Discussion Topics to Consider**

- Visualizations and Communications
- How to attract PMs to a PMO
- Value of the PMBOK and Processes

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